DATE: March 1, 2023

TO: 911 Emergency Response Advisory Committee

FROM: Karinah Prevost, Communications Supervisor, Washoe County 775/333-7000

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THROUGH: Sheriff Darin Balaam, Washoe County Sheriff's Office

SUBJECT: REQUEST FOR TRAINING FUNDING FOR WASHOE COUNTY SHERIFF'S OFFICE COMMUNICATIONS PSAP: A review, discussion and possible action to approve, deny or otherwise modify a request to fund/reimburse the costs associated with training and certification for five (5) anticipated new hire personnel for EMD/EPD/EFD call taking software through the International Academy of Emergency Dispatching (IAED) for Washoe County Communications (hosted or other online course training) for a total cost not to exceed \$6,975.00 and the required CPR/Basic Life Saving (BLS) courses and certifications for a total not to exceed \$237.50. The grand total requested for IAED and CPR/BLS Training and Certifications, not to exceed \$7,212.50.

SUMMARY

PUBLIC SAFETY TRAINING CONFERENCE FOR PRIMARY PSAP (Public Safety Answering Point) WASHOE COUNTY SHERIFF'S OFFICE COMMUNICATIONS:

A review, discussion and possible action to approve, deny or otherwise modify a request to fund/reimburse the costs associated with training and certification for five (5) anticipated new hire personnel for EMD/EPD/EFD call taking software through the International Academy of Emergency Dispatching (IAED) for Washoe County Communications (hosted or other online course training) for a total cost not to exceed \$6,975.00 and the required CPR/Basic Life Saving (BLS) courses and certifications for a total not to exceed \$237.50. The grand total requested for IAED and CPR/BLS Training and Certifications, not to exceed \$7,212.50.

NRS APPLICABLE: NRS 244A.7645 Provides approval of costs associated with maintenance, upgrade and replacement of equipment necessary for the operation of the enhanced telephone system.

STAKEHOLDER REVIEW(s)

Stakeholder is a primary Public Safety Answering Points (PSAP) – Washoe County Sheriff's Office Communications.

PREVIOUS ACTION BACKGROUND

In the E911 Emergency Response Advisory board meeting July 18, 2019, the Board approved funding to reimburse the County for same/like classes. Additionally, at the May E-911 meeting granted the City of Reno reimbursement for EFD training.

Additionally, the International Academy of Emergency Dispatching requires the applicant must also be CPR-certified through the National Safety Council, American Heart Association, American Red Cross, European Resuscitation Council, or equivalent to be EMD-certified. The February 2022 E-911 meeting granted Washoe County reimbursement for CPR-BLS training and certification.

FISCAL IMPACT

The Enhanced 911 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system. Budget authority exists within the E911 Fund to the travel and training to the public safety training conferences for registrations, seminars, and meetings.

RECOMMENDATION

It is recommended that the E911 Emergency Response Advisory Committee approve the request to fund/reimburse all costs associated with International Academy of Emergency Dispatching EMD/EPD/EFD call taking on-line training and certification and the required CPR/BLS courses and certification for the anticipated five (5) new hire employees not to exceed the grand total of \$7,212.50 for Washoe County Communications PSAP through fiscal year 2022/2023.

POSSIBLE MOTION

Move to approve the recommendation to fund/reimburse costs associated with EMD/EFD/EPD and CPR/BLS certification and call-taking training for five (5) anticipated new hires for Washoe County Communications not to exceed a grand total of \$7,212.50.

SUMMARY OF REQUEST FOR FUNDING/REIMBURSEMENT FOR WASHOE COUNTY SHERIFF'S OFFICE COMMUNICATIONS PSAP FOR AGENDA dated MARCH 2023, TO INCLUDE:

5 CERTIFICATIONS AND CPR TRAINING/ CERTIFICATIONS FOR New Employees anticipated to start employment in this fiscal year:

A review, discussion, and possible action to approve, deny or otherwise modify a request to fund/reimburse for costs associated with International Academy of Emergency Dispatching (IAED) EMD/EPD/EFD call taking on-line software training and certification and IAED required CPR/Basic Life Saving (BLS) course and new certification for five (5) Washoe County Communications staff members, a total cost not to exceed \$7,212.00 through fiscal year 2022/2023.

Summary of Cost request:

IAED Individual Course minimum fee (if necessary to bring class local for group) = \$1,500.00

(EFD, EPD, EMD @\$500/each = \$1,500)

5 new staff certifications x \$1,095/ea. = \$5,475.00

(3 course requirement/pp; EFD, EPD, EMD @ \$365/each course = \$1,095)

5 new staff CPR/BLS course and certification practical = \$237.50

(ShopCPR - BLS @\$32.50 plus practical training & doc fee \$15.00/pp = \$47.50)

Estimated Total: = \$7,212.50

SAMPLE Order Summary for 3 courses: EFD, EMD and EPD

